

شركة جودة حلول المساندة المحدودة QUALITY SUPPORT SOLUTIONS CO. LTD.

## DEEP LEARNING AND AI

for Data Driven Decisions



## **APPLIED COMPUTER VISION**



# CCTV FOOTAGE: UNEXPLOITED DATA SOURCE

#### Data collection with a minimal purpose

- Regulations are increasingly expanding the CCTV coverage in public areas and business.
- More and more hours of video are produced and stored without purpose or impact.
- CCTV systems are large scale investments used only in a reactive way.
- Video is now the most important and under analyzed data source.
- 500 Hours of video are being uploaded to Youtube every minute.





## PRODUCING VALUE FROM VIDEO STREAMS

Real-time Computer Vision Analytics

- Insight-AI processes videos in real-time, producing a large scale of different analytics.
- Real-time monitoring and video analytics of live video streams.
- Video streams are integrated on centralized processing, to produce comprehensive insights.
- More than 30 different analytics for all kind of businesses problems and use cases





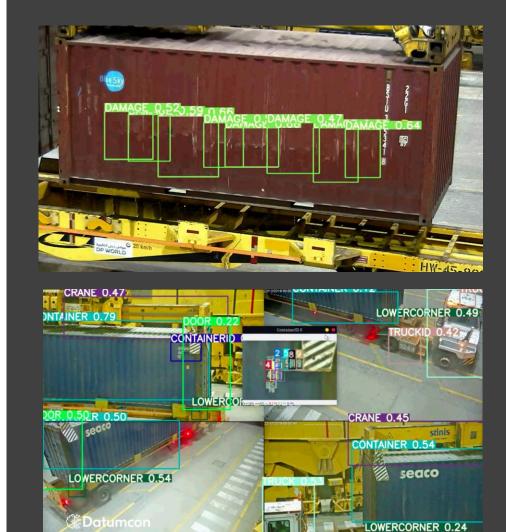
## **INSIGHT-AI:** VIDEO ANALYTICS

Computer Vision to perform complex analytics

Real-time and automated detections on live videos, feeds or images, to trigger customized alerts or alarms.

- Real-time analytics, using computer vision.
- Deep learning customizable neural networks.
- More than 30 different libraries than can be concatenated to solve complex business problems.
- Feedback loops to boost training and adapt algorithms to specific use cases.
- Fast\_API (open source API framework) to handle any kind of API integration.
- Insight-AI can be deployed as a Cloud to serve end-users.







# CUSTOMIZABLE NEURAL NETWORKS

With specialized training and feedback loop

- Deep Learning Neural Networks based on 5+ different architectures.
- 35+ different and specialized trained libraries.
- Unlimited number of combinations and concatenations.
- Fully customizable use cases









Face Recognition



People Re-Identification



Intrusion Detection



License Plate Recognition



Pose Detection



Automatic Accident Detection



Vehicle Re-Identification



Damage Detection



Gender & Age Estimation

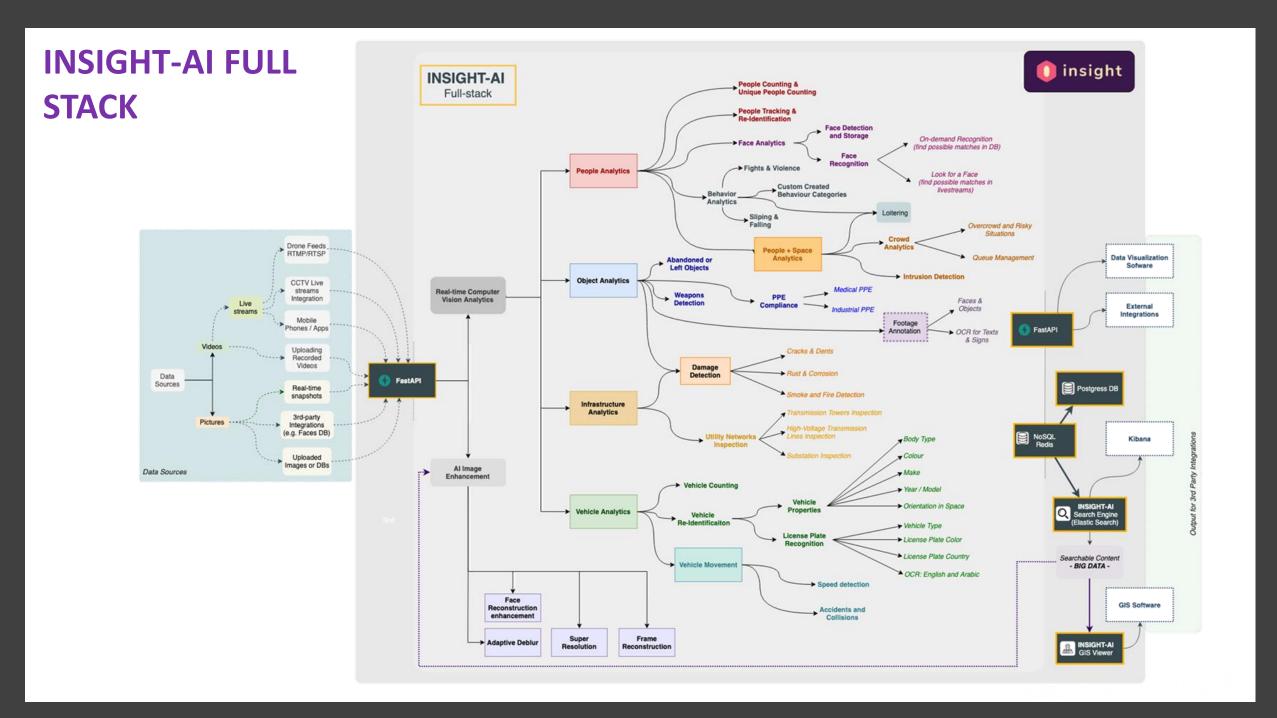


Emotion Detection



Heatmaps and Waypoints





insight

Airport
USE CASES:



## **CUSTOMIZED USE CASES**

QUEUE MANAGEMENT
AT INMIGRATION
CONTROLS

PUBLIC SAFETY & SURVEILLANCE

ANALYTICS
FOR RETAIL &
VISITORS

USE CASES

CATEGORIES



#### Watchlists of Suspects

## PUBLIC SAFETY & SURVEILLANCE

Intrusion

Detection

Time &

**Attendance** 

Automated Emergency Response triggers

Time & Movements Log

Crowd Risk Detection

Behavior Detection



Object Detection

Heatmaps and Waypoints



People Re-Identification

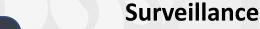


Face Recognition

PUBLIC SAFETY

People

**Tracking** 



Access

Control



CROWD MANAGEMENT People Counting

> Large Scale Heatmaps



License Plate Recognition



ecognition Identification

**Insight-Al Features** 



Weapons Detection

Vehicle Tracking

License Plate Recognition

## **Customized Behaviors**

Cough Detection

Temperature Monitoring Bottlenecks and blockades

Real-time circulation maps

Queue Management

Queue waiting times

## **RETAIL FOR ENTERPRISE AND SMBs**

(as a Service)

Time & Movements Log

Gender & Age

Ethnic Group

**Purchases Detection** 

Product Interaction

Behavior Detection





Pose Detection Heatmaps and Waypoints



Gender & Age Estimation

**Emotion Detection** 



Face Detection

Object Detection Face Detection

**Insight-Al Features** 



CONSUMER'S DEMOGRAPHICS

CONSUMER'S BEHAVIOR

**Attention** 

Visits and Traffic

Real-time circulation maps

Small Scale Heatmaps **Customer Experience** 

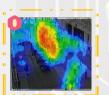
Emotion & Reaction



Automatic Accident
Detection



Vehicle Re-Identification



Heatmaps and Waypoints



**Insight-Al Features** 

License Plate Recognition



#### **MOBILITY**

(for Airport Facilities)

Automated Emergency Response triggers

Real-time

**Accidents** 

**Detection** 

**Parking Violations** 

Overspeed Detection

Violation Detection

TRAFFIC ANALYSIS



Large Scale Heatmaps

**Circulation Analytics** 

Real-time traffic maps & forecasts

Bottlenecks & blockades

City Scan & Road Inventory

Queue waiting times

**Obstacles** 



# Applied Example CUSTOMIZED SCENARIO:

## insight

## **CHALLENGE**

How computer vision can boost operational challenges by creating data insights.

- Improve the services provided to travelers at Riyadh international passport control counters through the use of AI powered Computer Vision.
- Monitor passport control front desk officers to ensure best possible service to travelers.





## **SOLUTION**

Provide timely alerts and notifications based on passport control officers' behavior and current queue status.

- Detect **target behaviors** from officers (i.e. texting or speaking by phone).
- Understand booth status (available/unavailable).
- Measure and control queue (waiting times and people counting).
- Track officer's performance and detect possible bottlenecks.









## **TARGET BEHAVIORS**

Detected in real-time.

talking on the phone - left



texting - left



reaching behind



texting - left



safe driving



talking on the phone - right talking on the phone - right



texting - left





texting - right



drinking





## **POSE AND ATTENTION**

#### Detection in real-time

- All results are processed and shown in real-time.
- Sensitivity of alerts can be configured by the supervisor at any time.
- Statistical data of agent behavior can be filtered and grouped in any way needed.

